

7 Types of Discussions to Improve Clinical Communication

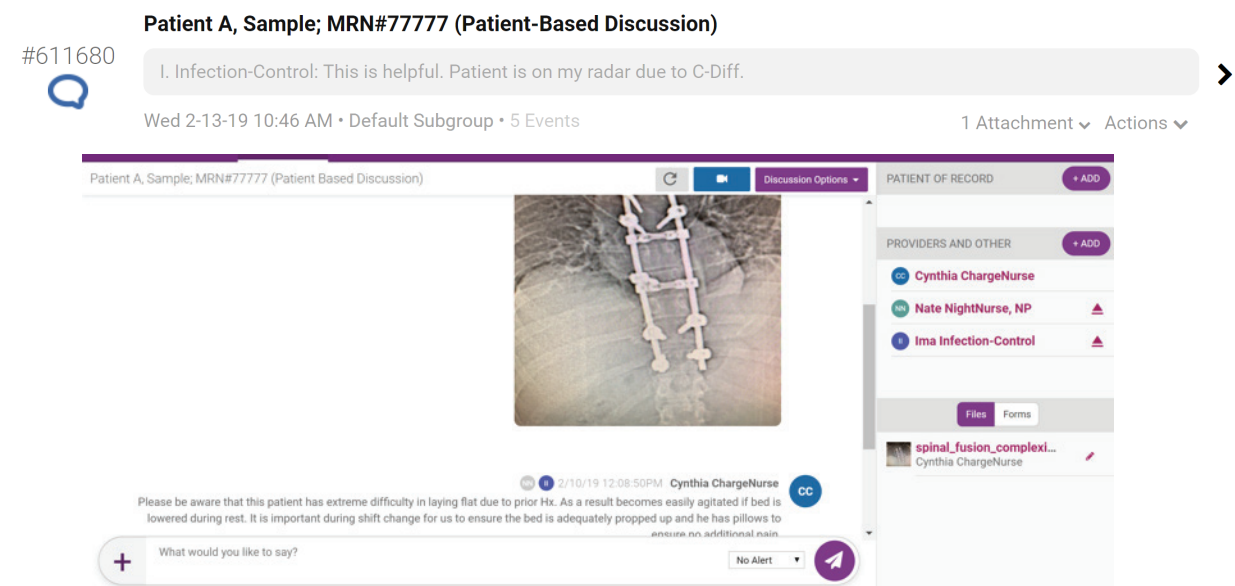
1. ANNOUNCEMENT-BASED (ONE WAY) SITE ALERTS

Send time-sensitive messages instantly to an entire site or group. Site Alerts can be used for infection control, emergencies, drug diversion incidents, severe weather, and more.



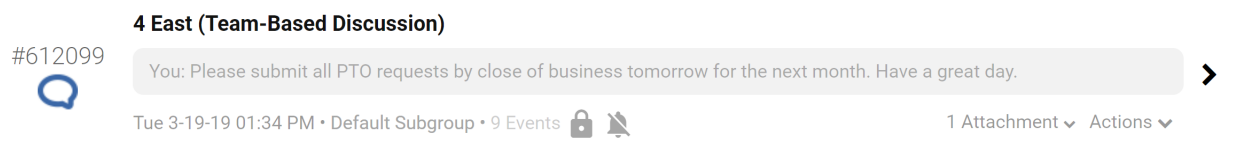
2. PATIENT-BASED DISCUSSIONS

Streamline patient care communication between colleagues, across shifts and among departments by using patient-centered Discussions. For optimal functionality, patient-centered Discussions can be integrated with your EHR system.



3. TEAM-BASED DISCUSSIONS

Improve collaboration, efficiency and reduce the number of ongoing emails and texts among teams with team-based Discussions in Diagnotes. Users can remove themselves from Discussions at any time.



4. TOPIC-BASED DISCUSSIONS

These single purpose communications open and close quickly and can be launched from the primary screen or On-Call Schedule with select providers.

Community Event Updates (Topic-Based Discussion)

#617741



You: Our community blood drive will take place tomorrow in the North tower. Please remember to park in employee parking options for the South or West Towers, if possible.



Today, 8:03pm • Clinical Practice Leaders • 2 Events

Actions ▾

5. EDUCATION-BASED DISCUSSIONS

Create educational environments for case-practice simulations or distribution of safety materials on topics such as infection control, environmental, drug diversion, employee communications, updated protocols and more.

Trauma Patient Simulation (Education-Based)

#720616

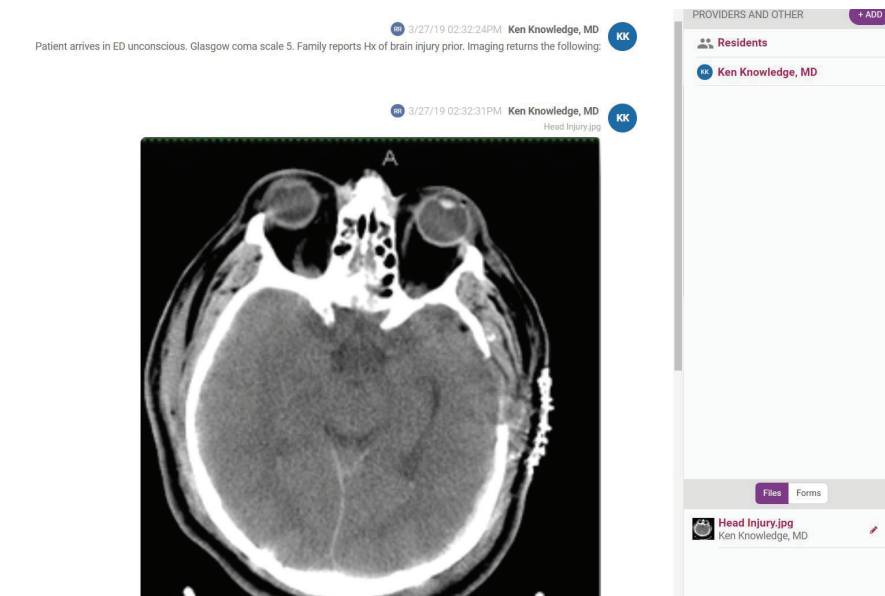


K. Knowledge: Welcome to our first training session brought to you via Diagnotes! The case will begin shortly. If you are busy on wards, you can mute the discussion and review at a later time.



Today, 8:11pm • Hospital Administration • 2 Events

Actions ▾



The screenshot displays a discussion interface. At the top, a text message reads: "Patient arrives in ED unconscious. Glasgow coma scale 5. Family reports Hx of brain injury prior. Imaging returns the following:". Below this is a CT scan image of a head, labeled "Head Injury.jpg". To the right of the image is a list of providers under the heading "PROVIDERS AND OTHER". The list includes "Residents" and "Ken Knowledge, MD". At the bottom of the interface, there are tabs for "Files" and "Forms", and a file entry for "Head Injury.jpg" by Ken Knowledge, MD.

6. STANDARD WORKFLOW-BASED DISCUSSIONS

These single purpose communications can be launched from the primary screen or On-Call Schedule with select providers to complete care cycle activities.

7. AUTOMATED WORKFLOW-BASED DISCUSSIONS

Diagnotes works with departments and care teams to identify opportunities to automate and streamline common workflows. Examples of these streamlined workflows include:

- Auto-route consult requests entered in the EHR to the correct on-call provider.
- Automatically alert the on-call provider when a critical lab value is out of range.
- Deliver message alerts to peripheral devices such as nurse call badges and pagers.